Particulars

About Your Organisation

Organisation Name

Barry Callebaut Food Manufacturers Europe

Corporate Website Address

http://barry-callebaut.com

Primary Activity or Product

- Processor and/or Trader
- Manufacturer

Related Company(ies)

No

Membership

| Membership Number | Membership Category | Membership Sector | |
|-------------------|---------------------|------------------------------------|--|
| 2-0226-11-000-00 | Ordinary | Palm Oil Processors and/or Traders | |

Particulars Form Page 1/1

Palm Oil Processors and Traders

Operational Profile

1.1 Please state your main activity(ies) within the supply chain

1.2 Operation and Certification Progress

1.2.1 Do you have a system for calculating how much palm oil and palm oil products you use? No

1.3 Total volume of all palm oil products processed and/or traded in the year in the year (Tonnes)

1.3.1 Total volume of oil palm and palm oil derivatives processed and/or traded in the year

1.3.2 Total volume of palm kernel oil and palm kernel oil derivatives processed and/or traded in the year

1.3.3 Total volume of other Palm Oil Derivatives and Fractions processed and/or traded in the year

1.3.4 Total volume of all palm oil and palm oil derived products processed and/or traded in the year --

1.4 Volume processed and/or traded in the year that is RSPO-certified (Tonnes):

All other palm-based derivatives and fractions processed and/or traded in the year that is RSPO-certified

No Description Crude Palm Palm kernel that is
Oil oil RSPO-certifie
(Tonnes) (Tonnes)

1.4.1 Mass Balance

1.4.2 Segregated

1.4.3 Identity Preserved

1.4.4 Total volume of Oil Palm processed and/or traded in the year that is RSPO-certified:

1.5 What is the percentage of certified sustainable palm oil in the total palm oil your company sells in:

Europe --% India --% China --% South East Asia --%

North America --%

| 1.6 What is the percentage of certified sustainable palm kernel oil in the total palm kernel oil your company sells in: |
|---|
| Europe% |
| India% China% |
| South East Asia% |
| North America% |
| Time-Bound Plan |
| 2.1 Date of first supply chain certification (planned or achieved) |
| 2.2 Time-bound plan - Year expected to achieve 100% RSPO certification of all supply chains |
| 2.3 What are your interim milestones towards achieving this RSPO certification commitment (year and progressive CSPO%)? Please state annual targets/strategies. |
| |
| 2.4 Timebound plan - Year expected to only "handle/supply" RSPO certified oil palm products |
| 2.5 How do you promote RSPO and RSPO certified sustainable palm oil to your customers proactively? |
| |
| 2.6 Which countries that your organization operates in do the above own-brand commitments cover? |
| ● Belgium |
| GHG Emissions |
| 3.1 Are you currently assessing the GHG emissions from your operations? |
| No |
| Please explain why |
| |
| 3.2 Do you publicly report the GHG emissions of your operations? |
| No |
| Please explain why |
| |
| Actions for Next Reporting Period |
| 4.4 Qualities against the transmill take in the against respect CCDO was along the arrests and |
| 4.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain |
| |
| Reasons for Non-Disclosure of Information |
| 5.1 If you have not disclosed any of the above information please indicate the reasons why |
| Application of Principles & Criteria for all members sectors |

RSPO Annual Communications of Progress 2015

| 6.1 Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as: | | | | | | |
|---|--|--|--|--|--|--|
| 6.2 Where relevant, what prevents you from trading/processing only CSPO? | | | | | | |
| Commitments to CSPO uptake | | | | | | |
| As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to? | | | | | | |
| No | | | | | | |
| Please explain why: | | | | | | |
| | | | | | | |
| 7.1. Do you have plans to immediately cover the gap using Book & Claim? | | | | | | |
| No | | | | | | |
| Please explain why: | | | | | | |
| | | | | | | |
| Concession Map | | | | | | |
| Do you agree to share your concession maps with the RSPO? | | | | | | |
| No | | | | | | |
| Please explain why: | | | | | | |

Consumer Goods Manufacturers

Operational Profile

- 1.1 Please state what your main activity(ies) is/are within manufacturing
 - Ingredient manufacturer
 - Food Goods
 - Own-brand

Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you purchased?

Yes

2.2.1 Do you manufacture for:

Own Brand

2.2.2 Total volume of Refined Palm Oil or Refined, bleached, and deodorized (RBD) Oil Palm sold in the year:

3620.00

2.2.3 Total volume of refined Palm Kernel Oil sold in the year:

22600.00

2.2.4 Total volume of other Palm Oil Derivatives and Fractions sold in the year:

31900.00

2.2.5 Total volume of all oil palm products you sold in the year:

58120.00

2.3 Palm oil volume sold in the year in your own brands that is sourced through RSPO-certified physical supply chains:

In Your Own Brand

| No | Description | Refined palm oil/Refined, bleached, and deodorized (RBD) oil palm (Tonnes) | Palm Kernel Oil (Tonnes) | Palm based derivatives or fractions (Tonnes) | Volume of Palm Kernel Expeller used / processed and/or traded in the year (Tonnes) |
|----|--|--|--------------------------------|---|--|
| 1 | Book & Claim | | | | |
| 2 | Mass Balance | | 1,845.00 | 10,123.00 | |
| 3 | Segregated | 3,000.00 | | 3,820.00 | |
| 4 | Identity Preserved | | | | |
| 5 | Total volume of oil palm products that is RSPO-certified | 3,000.00 | 1,845.00 | 13,943.00 | |
| | | | | | |

2.4.1 What type of products do you use CSPO for?

Chocolate Compounds Fillings

2.5 What is the percentage of certified sustainable palm oil in the total oil palm products your company sells in:

Europe --% India --% China --% South East Asia --% North America --% South America --%

2.6 What is the percentage of certified sustainable palm kernel oil in the total palm kernel oil your company sells in:

Europe --%
India --%
China --%
South East Asia --%
North America --%
South America --%

Time-Bound Plan

3.1 Date expected to/or started to use any RSPO certified palm oil products - own brand

2012

3.2 Date expected to be using 100% RSPO certified palm oil products from any supply chain option - own brand

2020

3.3 Date expected to be using 100% RSPO certified palm oil from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2022

3.4 Do your (own brand) commitments cover your company's companies' global use of palm oil?

У

3.5 Does your company use CERTIFIED SUSTAINABLE PALM OIL products in goods you manufacture on behalf of other companies?

n

- 3.6 Which countries that your organization operates in do the above commitments cover?
- Belgium France Germany Italy Netherlands Poland Spain United Kingdom
- 3.7 What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) please state annual targets/strategies

Standard solid range Western Europe converted to RSPO MB (May 2013) Standard range chocolates (containing CBE) converted to RSPO MB (May 2013) Standard range chocolates (containing CBE) converted to RSPO Segregated (October 2014) Barry Callebaut America's converted the standard Van Leer range to RSPO (December 2015) Barry Callebaut Western Europe converted standard lines of solid Crema dell'Artigiano and solid Tintoretto to fully segregated RSPO palm products (January 2016) Barry Callebaut America's remains on investigating to move other ranges towards RSPO Barry Callebaut Western Europe continues screening the options from a sourcing & operational point of view to gradually move more recipestowards RSPO MB or RSPO Segregated. Barry Callebaut carried out a supply availability analysis for certified RSPO palm oil products globally. We continue to closely monitoring the supply situation.

3.8 Date of first supply chain certification (planned or achieved)

2011

Trademark Related

| No | |
|--|---|
| Please exp | ain why |
| Because we | e are a B to B company. |
| SHG Emiss | sions |
| 5.1 Are you | currently assessing the GHG emissions from your operations? |
| Yes | |
| 5.2 Do vou | publicly report the GHG emissions of your operations? |
| Yes | |
| | https://www.barry-callebaut.com/sustainability/sustainability-reporting |
| Actions for | Next Reporting Period |
| 6.1 Outline | actions that will be taken in the coming year to promote sustainable palm oil. |
| | |
| commit to the | paut has developed a policy for sustainable sourcing of palm oil products. Suppliers are asked to sign and to sis policy. |
| commit to the | or Non-Disclosure of Information ave not disclosed any of the above information, please indicate the reasons why |
| Reasons for 7.1 If you h | or Non-Disclosure of Information ave not disclosed any of the above information, please indicate the reasons why |
| Reasons fo | or Non-Disclosure of Information ave not disclosed any of the above information, please indicate the reasons why |
| 7.1 If you h Data Unkno - Others: | or Non-Disclosure of Information ave not disclosed any of the above information, please indicate the reasons why wn |
| 7.1 If you h Data Unkno Others: | or Non-Disclosure of Information ave not disclosed any of the above information, please indicate the reasons why |
| 7.1 If you h Data Unkno Others: | or Non-Disclosure of Information ave not disclosed any of the above information, please indicate the reasons why wn |
| 7.1 If you h Data Unkno - Others: Application 8.1 Related | or Non-Disclosure of Information ave not disclosed any of the above information, please indicate the reasons why wn of Principles & Criteria for all members sectors |
| 7.1 If you h Data Unkno Others: Application 8.1 Related | or Non-Disclosure of Information ave not disclosed any of the above information, please indicate the reasons why wn of Principles & Criteria for all members sectors to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as: |
| 7.1 If you h Data Unkno Others: Application 8.1 Related | or Non-Disclosure of Information ave not disclosed any of the above information, please indicate the reasons why wn of Principles & Criteria for all members sectors to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as: Water, land, energy and carbon footprints |
| 7.1 If you h Data Unkno Others: Application 8.1 Related | or Non-Disclosure of Information ave not disclosed any of the above information, please indicate the reasons why of Principles & Criteria for all members sectors to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as: Water, land, energy and carbon footprints Uploaded file: M-Policies-to-PNC-waterland.pdf |
| commit to the Reasons for 7.1 If you had Unknown - Others: | or Non-Disclosure of Information ave not disclosed any of the above information, please indicate the reasons why wn of Principles & Criteria for all members sectors to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as: Water, land, energy and carbon footprints Uploaded file: M-Policies-to-PNC-waterland.pdf Land Use Rights |
| commit to the Reasons for 7.1 If you had Unknown - Others: | or Non-Disclosure of Information ave not disclosed any of the above information, please indicate the reasons why wn of Principles & Criteria for all members sectors to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as: Water, land, energy and carbon footprints Uploaded file: M-Policies-to-PNC-waterland.pdf Land Use Rights Uploaded file: M-Policies-to-PNC-landuseright.pdf |
| Commit to the Reasons for 7.1 If you had Unknown - Others: | or Non-Disclosure of Information ave not disclosed any of the above information, please indicate the reasons why of Principles & Criteria for all members sectors to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as: Water, land, energy and carbon footprints Uploaded file: M-Policies-to-PNC-waterland.pdf Land Use Rights Uploaded file: M-Policies-to-PNC-landuseright.pdf Ethical conduct and human rights |
| Commit to the Reasons for 7.1 If you had Unknown - Others: | or Non-Disclosure of Information ave not disclosed any of the above information, please indicate the reasons why of Principles & Criteria for all members sectors to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as: Water, land, energy and carbon footprints Uploaded file: M-Policies-to-PNC-waterland.pdf Land Use Rights Uploaded file: M-Policies-to-PNC-landuseright.pdf Ethical conduct and human rights No file was uploaded |
| commit to the Reasons for 7.1 If you had Unknown - Others: | or Non-Disclosure of Information ave not disclosed any of the above information, please indicate the reasons why of Principles & Criteria for all members sectors to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as: Water, land, energy and carbon footprints Uploaded file: M-Policies-to-PNC-waterland.pdf Land Use Rights Uploaded file: M-Policies-to-PNC-landuseright.pdf Ethical conduct and human rights No file was uploaded Labour rights |
| commit to the Reasons for 7.1 If you had Unknown - Others: | or Non-Disclosure of Information ave not disclosed any of the above information, please indicate the reasons why wn of Principles & Criteria for all members sectors to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as: Water, land, energy and carbon footprints Uploaded file: M-Policies-to-PNC-waterland.pdf Land Use Rights Uploaded file: M-Policies-to-PNC-landuseright.pdf Ethical conduct and human rights No file was uploaded Labour rights No file was uploaded |

8.2 What steps will/has your organization taken to support these policies?

Barry Callebaut has developed a general sustainable sourcing policy and a palm oil specific sustainability policy. Suppliers have been asked to sign and commit to both policies. They are accessible at: https://www.barry-callebaut.com/sustainability/governance/supplier-policies Following the suspension of IOI Loders Croklaan from RSPO, Barry Callebaut has decided to stop buying any additional palm oil products - certified and conventional from this supplier. This measure is effective since Friday, April 1, 2016 and has been communicated to IOI Loders Croklaan on the same day. It will only be abolished once the action plan to remediate the complaints has been accepted by RSPO, Aidenvironment and Barry Callebaut and implemented by IOI Loders Croklaan.

RSPO Annual Communications of Progress 2015

Commitments to CSPO uptake

RSPO Annual Communications of Progress 2015

| As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to? | | | | |
|---|--|--|--|--|
| Yes | | | | |
| Please specify | | | | |
| 100% sustainable by 2022 | | | | |
| 9.1 Do you have plans to immediately cover the gap using Book & Claim? | | | | |
| No | | | | |
| Please explain why | | | | |
| B&C not available for many palm oil and PKO fractions and derivatives. | | | | |
| Concession Map | | | | |
| 10.1 Does your company or any subsidiary of your company own or manage oil palm plantations? | | | | |
| No | | | | |
| Please explain why | | | | |

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

The standard is sometimes difficult to understand (e.g. carrier in additives, mixtures of vegetable fats etc.). The standard requirement to permit mass balance only per site and not per region or per multiple sites. Supply of certified derivatives and fractions not always ensured.

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Development and deployment of a sustainable sourcing policy for palm oil products. Pushing for commitment from all suppliers. Following the suspension of IOI Loders Croklaan from RSPO, Barry Callebaut has decided to stop buying any additional palm oil products - certified and conventional from this supplier. This measure is effective since Friday, April 1, 2016 and has been communicated to IOI Loders Croklaan on the same day. It will only be abolished once the action plan to remediate the complaints has been accepted by RSPO and implemented by IOI Loders Croklaan.

4 Other information on palm oil (sustainability reports, policies, other public information)

Following the suspension of IOI Loders Croklaan from RSPO, Barry Callebaut has decided to stop buying any additional palm oil products - certified and conventional from this supplier. This measure is effective since Friday, April 1, 2016 and has been communicated to IOI Loders Croklaan on the same day. It will only be abolished once the action plan to remediate the complaints has been accepted by RSPO and implemented by IOI Loders Croklaan. For our sustainable sourcing policy for palm oil products, please see: https://www.barry-callebaut.com/sustainability/governance/supplier-policies

Challenges Form Page 1/1